

We at mclcreate Limited (“mcl”, “we” or “us”) know you care about how your personal information is used and shared, and we take your privacy seriously. Please read the following to learn more about how we collect, store, use and disclose information about you when you interact or use our Website or any of our Services or Applications in any manner.

By accessing this Website or using our Services and Applications, you accept all the terms and conditions of this Privacy Policy.

If you do not agree with the terms and conditions of this Privacy Policy, you should immediately cease using and accessing this Website or any Services and Applications.

What does this Privacy Policy cover?

This Privacy Policy covers our use and disclosure of your personal information, which is collected through or in connection with this Website, Services or Applications. For the purposes of this Privacy Policy, “Website” means all the web pages and sub-domains related to the mclcreate excluding any links to third party sites.

Who is responsible for the personal information collected?

mclcreate Limited whose registered office is Unit 500, Catesby Park, Kings Norton, Birmingham B38 8SE controls the personal data collected on this Website or through our Services and Applications.

Information collection and use

We collect and use personal information (including but not limited to name, address, telephone number and email address) in order to:

- respond to queries or requests submitted by you
- process orders or applications submitted by you
- administer or otherwise carry out our obligations in relation to any agreement you have with us
- anticipate and resolve problems with any products or services supplied to you
- better tailor and improve the features of products and services
- create products or services that may meet your needs
- inform you about relevant products and services, which may include contacting you by telephone or email

As part of the products or services offered to you through our Services and Applications, the information you provide to us may be transferred to countries outside of Europe. If we transfer your information outside of Europe in this way, we will take steps to ensure that your privacy rights continue to be protected. In addition, if you use our services while you are outside of Europe, your information may be transferred outside of Europe in order to provide you with those services.

We may use third parties for the development, delivery and maintenance of our Website, Services and Applications.

Except as set out in this Privacy Policy, we will not sell, distribute or lease any personally identifiable information without your permission unless we are legally entitled or required to do so (for example, if required to do so by legal process or for the purposes of prevention of fraud or other crime) or if we believe that such action is necessary to protect and/or defend our rights, property or personal safety and those of our users/customers etc.

If at any time you wish us to stop using your personal information, please let us know (see contact information below). We will take the necessary steps to stop the use of your information for such purposes with immediate effect, subject to the above referenced points and obligations.

In the event our company, or part thereof, is acquired by another company, that company may use your personal data in accordance with the purpose it was collected for and this Privacy Policy.

Email, feedback and forum facilities

If at any time this Website, our Services or Applications offers any email, feedback or forum / blog facilities, we may collect the information, which you disclose. Such information will be used in accordance with this Privacy Policy.

Security of your personal data

We have implemented technology and policies with the objective of protecting your privacy from unauthorised access and improper use and will update these measures as new technology becomes available, as appropriate.

We cannot be responsible for the privacy policies and practices of other Website or Digital Applications and Services even if:

- you accessed the third-party Website, Service or Application using links from our Website, Services or Applications
- you linked to our Websites, Services or Applications from a third-party Website, Service or Application

We recommend that you check the policy of each site you visit and contact the owner or operator of such Website or Digital Applications if you have any concerns or questions.

Children's privacy

Our Website, Services and Applications are not intended for, nor marketed or directed toward, children under the age of 18 and we do not knowingly collect personal information from children under 18 years of age. If you are under the age of 18, please do not send us your personal information (for example your name, address and email address).

If you believe your child may have provided us with personal information without your consent, you may alert us at privacy@mclcreate.com and we will promptly take steps to delete such information.

Intellectual property

The content of this Website or our Services and Applications are protected by the copyright, trademarks, database rights and other intellectual property rights of mclcreate and/or its licensors. The content of this website may be copied for the purpose of viewing but may not be permanently stored or copied for further distribution or any commercial purpose. The trademarks and images used on this website are protected by intellectual property law and may not be reproduced or appropriated, in whole or part, in any format, without the written permission of the relevant owner.

The use of cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Notice of a security breach

If a security breach causes an unauthorised intrusion into our system/s that materially affects your data, then we will notify you as soon as possible and later report the action we took in response.

How can I update and access my information (Exercise my Data Subject Rights)?

If you would like to access, review, update, rectify, or delete any Personal Information we hold about you, or exercise any other data subject right available to you under the EU General Data Protection Regulation (GDPR), please [Click Here](#) to fill out our web form.

Will mclcreate Limited ever change this Privacy Policy?

We're constantly trying to improve our Website, Services and Applications, so we may need to change this Privacy Policy from time to time as well. If we make any substantial changes to this Privacy Policy, we will post these changes on this page. As a result, please remember to refer back to this Privacy Policy regularly to review any amendments.

How you can contact us

If you have any questions or concerns regarding our Privacy Policy, please send us a detailed message to privacy@mclcreate.com, and we will try to resolve your concerns.